

### Financial Incentives for Employment of People with Disabilities: An international environmental scan

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Project Team Members: Emma Irvin, Rebecca Gewurtz, Emile Tompa, Dan Samosh & Heather Johnston, Kathy Padkapayeva, Maureen Haan



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### Presenter:

Heather Johnston PhD Candidate School of Kinesiology and Health Science Faculty of Health, York University

Research Analyst Institute for Work & Health hjohnston@iwh.on.ca

### Land Acknowledgment

I wish to acknowledge the traditional land of the Huron-Wendat, the Seneca, and the Mississaugas of the Credit River. Today, this meeting place is still the home to many Indigenous people from across Turtle Island. I am grateful for my opportunity to work, teach, learn, live, and play on this land.



### Webinar Overview & Objectives

Together, by the end of the webinar, we should:	Background & Rationale Defining Financial Incentives (FIS)	10 min.
	Scoping Review	5 min.
Develop a broad view of FIS	Objectives of Environmental Scan	_ ·
Begin to consider:	Methodology	5 min.
When?	Preliminary Findings	10 min.
Where?	Summary	
• How?	Considerations	5 min.
Diverse FIS may or may not work best	Next Steps	
,,	Feedback, Learning & Q&A	<b>X</b>



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## **Background: Rationale**

- In Ontario, estimated 1/7 people have a disability (Partnership Council, 2016)
- Unemployment/Non-employed rate ~ 53% (Arim, 2015)
  - Compared to 26.1% of people without disabilities
- Ontario Employment Strategy:
- ↑ number of jobs
- Inumber of unemployed Ontarians with a disability

FIS (specifically, wage subsidies) are currently used by some federally funding and service providers **The current ambiguity around FIS deserves a wide review on their use** 

and best practice in order to meet employment objectives, direct policy, and ultimately increase employment for people with disabilities



### What is a financial incentive to you?

# What terms come to mind when you hear the term financial incentive?



### **Background: Use of the Term "Financial Incentives"**

Sales, business<sub>(Burch et al., 2008; Munzel et al., 2019)</sub>
 Employee performance<sub>(Jenkins et al., 1998)</sub>
 Incentivellness (PA, smoking cessation, food)









### What is a financial incentive to you?

# What terms come to mind when you hear the term financial incentive?

Allowance

Prizes

Bonus

Accommodations

Institute for Work & Health Vouchers

## **Background: Defining Financial Incentives (FIS)**

We recognize **FIS** may not be the best term

- Why? Polarized views, perceptions, associations with specific programs
- Our approach: broader, not just wage subsidies

FIS are benefits, supports, or other means that are:

- $\checkmark$  Provided to **employers**
- ✓ Cover costs, tasks etc. that they would typically have to pay for or do themselves as a means of encouraging recruitment, retention, and promote PwD

Can include: wage subsidies, financial and other support for accommodations, penalties/rewards tied to quotas, coverage of healthcare or pharmaceutical benefits, and tax credits or benefits.



## **Background: Disability in Employment**

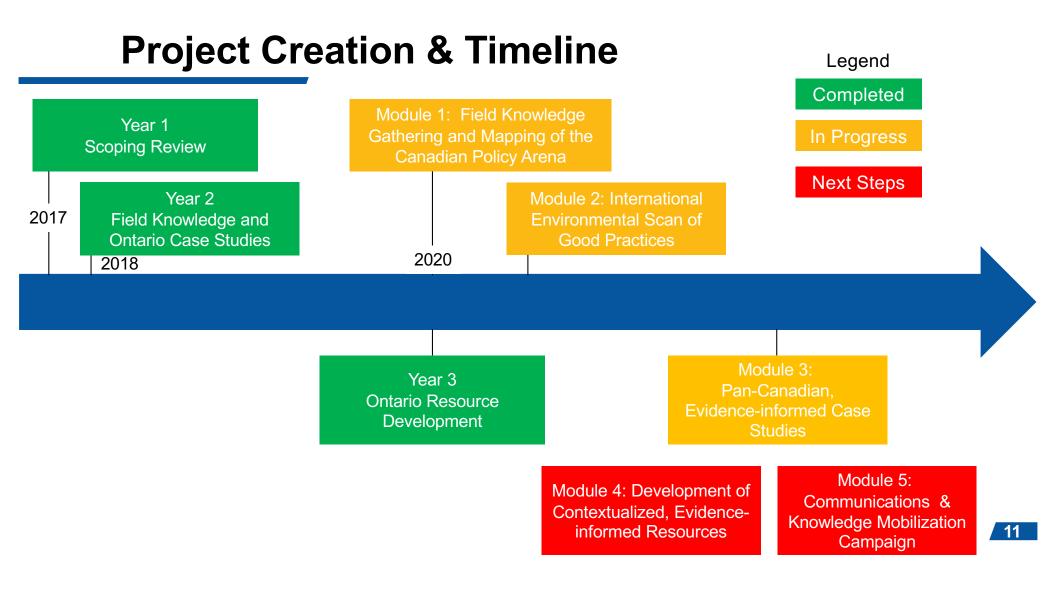
Complex and multi-layered phenomenon • **Relational concept** ٠ Individual & environment ٠ Relational Model Social & Human Rights Model Medical & Functional Limitations Model for Work &

# Financial incentives to promote employment of people with disabilities:

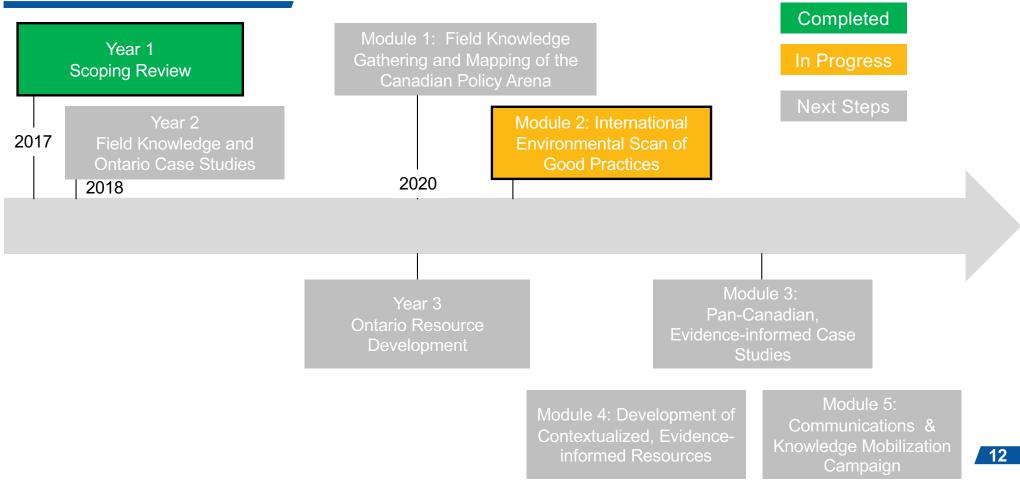
When and how do they work best?

Project Team Members: Emma Irvin, Rebecca Gewurtz, Emile Tompa, Dan Samosh & Heather Johnston, Kathy Padkapayeva, Maureen Haan, Cindy Mosher, Sara MacDonald, Quenby Mahood









Legend

### **Brief Findings: Scoping Review**

- 2017-2018 updated in 2020
- Methods: 5 steps outlined by Arksey and O'Malley (2005)
- Initially 12 articles thematic analysis



# **Brief Findings: Scoping Review**

### **Key Themes**

- 1) Employment characteristics (e.g., sector, type of job, firm size);
- (Andersson, 2015; Gustafsson, 2014; Jasper 2013) 2) Employer knowledge and expertise (i.e., disability confidence);
- (Andersson, 2015; Gustafsson, 2014) 3) Common employer (mis)conceptions about workers with a disability;
- (Andersson, 2015; Gustafsson, 2014; Jasper 2013) **4)** Types of costs and related supports to offset them;
- (Andersson, 2015; Gustafsson, 2014; Jasper 2013) 5) Pigeonholing into low-skilled entry-level positions;
- 6) Optimal disclosure time;
- 7) Motivation for uptake of incentives.

(Castelo 2011; Chouinard 2010, Datta Gupta et al., 2015; Deuchert 2017; Nazarov 2015)

(Chouinard 2010; Gustafsson 2014)

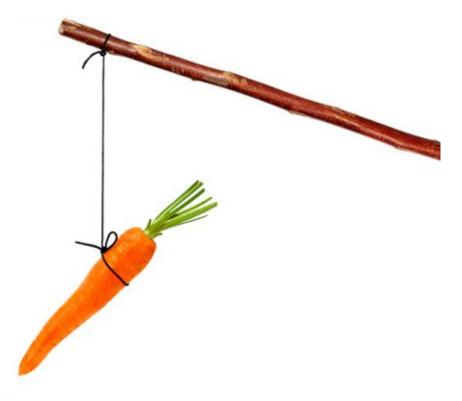
(Andersson 2015; Baert 2016)



### **Brief Findings: Scoping Review**

"Carrot vs. stick" analogy to employer FIS

- Incentives that are positive/supportive
- Incentives that are penalties/punishments





Andreoni, J., Harbaugh, W., & Vesterlund, L. (2003). The carrot or the stick: Rewards, punishments, and cooperation. *American Economic Review*, *93*(3), 893-902.

### **Transition: Environmental Scan**



Scoping Review → Environmental Scan

- Broadening beyond wage subsidies
- Turning to countries with different systems
- Understanding practices
  - Best, good, not so great



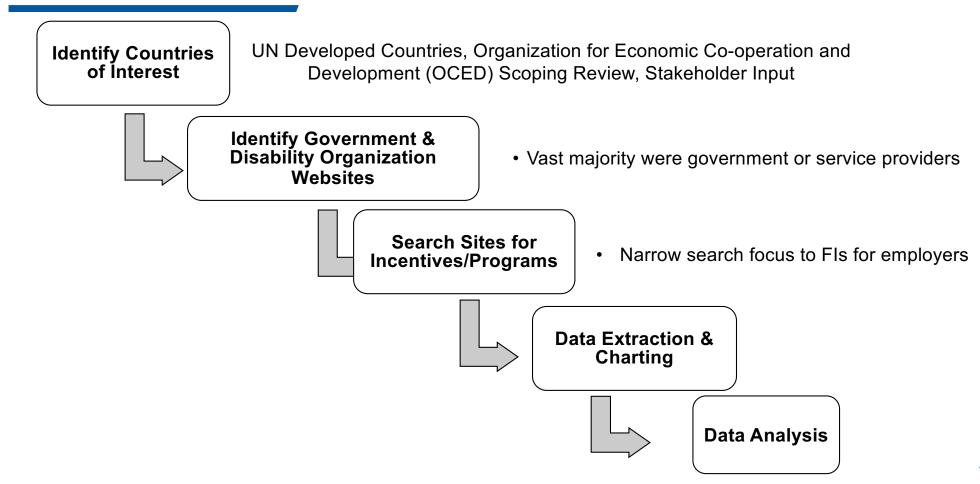
### **Objective: International Environmental Scan of Good Practices**

Objectives:

- 1. Describe the breadth of financial incentives
- 2. Identify the characteristics that do **or** do not facilitate the use of other country's financial incentives in the Canadian context



### Methods: Scan Overview



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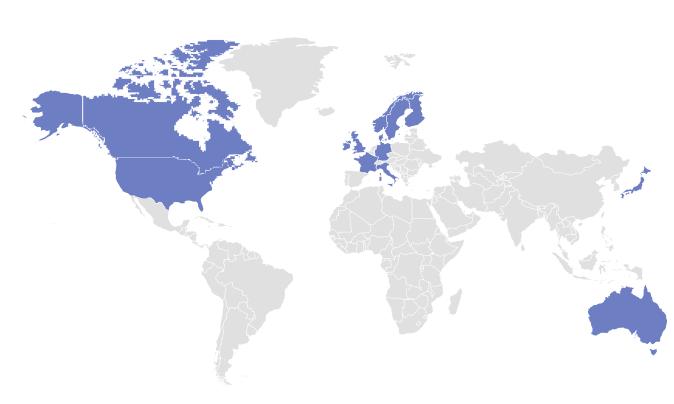
### **Methods: Search Overview**

Search String Terms	Identify Steps:	
Financial	1. Identify Disability Organizations	
Wage	2. Identify Government Programs	
Incentive		
Subsidy	Search Steps:	(Financial OR Incentive OR Subsidy OR Accommodation OR
Accomodation	3. Search for terms within organization's website	Wage OR Tax OR Program) AND (Work OR Employment OR
Program	4. Identify pages, documents, links with content	Workplace OR Job OR Career OR
Тах	- relevant to FIS	Policy) AND (Disability OR Impairment OR Inclusive) site:
Work		INSERT WEBSITE NAME
Workplace	Data Charting Steps:	
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Job	5. Identified brodrams are searched via URL link & sepa	arate aooale strina
Career	<ol> <li>Identified programs are searched via URL link &amp; sepa</li> <li>Information regarding FIS is charted</li> </ol>	arate google string
	<ol> <li>Identified programs are searched via URL link &amp; sepa</li> <li>Information regarding FIS is charted</li> </ol>	arate google string
Career	6. Information regarding FIS is charted	
Career Employment	6. Information regarding FIS is charted	G H I J Notes tork/er AFDO's Business Inclusion & Diversity Services (BIDS) Trifold-Broch Sponsored by Victoria State Govt. Jim



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### **Methods: Countries of Interest**



UN developed economies

- Canada
- Japan
- France
- Germany
- Italy
- United Kingdom
- United States
- Australia
- Nordic Countries



### **FIS Examples: Countries**

Japan, Germany, Australia



\*Disclaimer: Program examples, not full review of all practices by country

# Quota SystemMinimum employment rate• Private sector 2.0% († 2013)• Public sector 2.5%Count of employed PwD differs by:<br/>• Part- & full-time work• Type & severity of disability<br/>• Physical<br/>• Mental<br/>• Intellectual• Intellectual



Japan



### Japan

- Other systems
  - Special subsidiary system:
    - Employer establishes a subsidiary with special consideration to PWD, workers who are employed in the special subsidiary can be regarded as employed in the parent company for calculation the actual employment rate.
  - Special provisions for  $\downarrow$  minimum wages
    - Act 7: persons with a disability
  - Support Programs
    - "Hello Work"
    - Vocational Rehabilitation
    - Trial Employment



# Germany

Quota: minimum employment rate

- 5% all organizations > 20 ppl
  - Extra benefits
    - Holidays 5 additional days
    - Exemption from overtime
  - Special protection from dismissal
  - Employer subsidies up to 70 % of the salary for up to 3 years



Penalty system < 5%, < 3%, <2% \$ goes to employment benefits



### Australia

Disability Discrimination Act Main Source: Australian Government Support

- Disability Support & Management Services
- JobAccess

Programs

- National Work Experience
- Community Development
- National Disability Coordination Officer

### **Subsidies**

• Wage Subsidy Scheme

- Funds & Accommodations
- Work Based Personal Assistance
- Mobility Allowance
- Relocation to Take Up a Job
- Work Assist
- Western Australian Payroll Tax Exemption Scheme
- Enhanced Wage Subsidy



Wage Connect

https://www.jobaccess.gov.au/employers/available-support



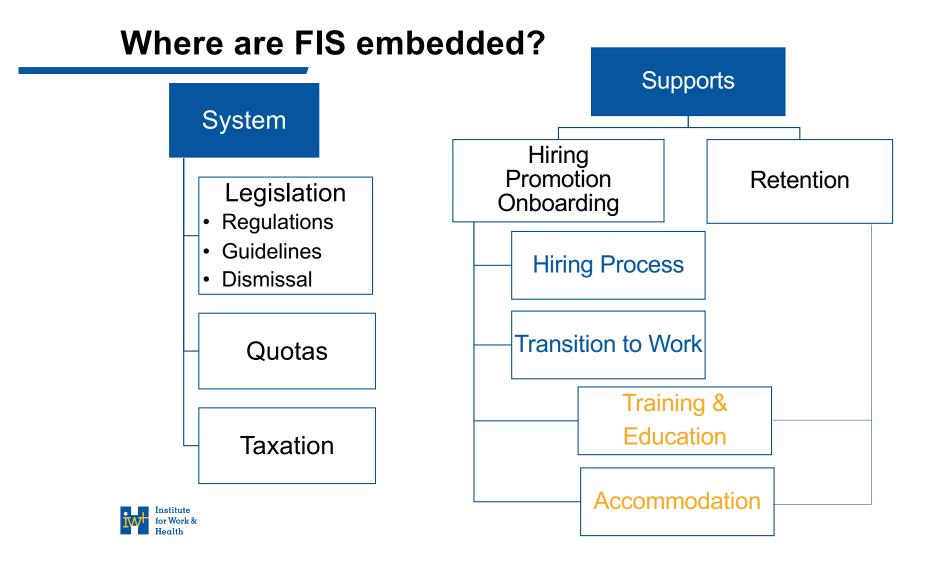
### Australia

### The Employment Assistance Fund application process

Your organisation submits an application for the Employment Assistance Fund (EAF). JobAccess assesses the application and lets your organisation know the outcome. If the application goes ahead, JobAccess will advise if a workplace assessment is needed. If no workplace assessment is needed, your organisation can purchase the goods/services and have the costs reimbursed by JobAccess. If a workplace assessment is needed, JobAccess will arrange a specialist (at no cost to you) to confirm what workplace changes are required. Your organisation can then purchase the goods/services and have the costs reimbursed by JobAccess.



https://www.jobaccess.gov.au/employers/available-support



### **Summary: Differences & Similarities**

- Quota Systems/Levies
- "Medical & Functional Impairment Model

Wage subsidy Work trials Supported Employment Vocational Rehabilitation



 Social/Relational Model





### **Summary: Factors & Roles influencing FIS**

Funder

- Who determines?
  - Government
  - Company policy

Who is required to abide by these?

- Company type, sector
- Company size

Service Provider

- Support in and of themselves
- Job coaching, matching, training etc.



Job Seeker

Disclosure

- Individuals must re-apply Working Conditions, Job Type
  - Unskilled labour

Employer

- Administrative
- Understanding reporting process
  - Disability confidence

# **Remaining Steps**

- Conduct interviews with key international stakeholders
- Revisit countries based on stakeholder feedback
- Build summary tables of FIS
- Compare/contrast economic/labour market systems
- Situate FIs in the Canadian context (Using other modules in the projects)



# **Questions & Thoughts for Audience Feedback**

- Any countries of interest?
- Transparency in diverse perspectives/definitions of disability?
- What economic or labour market characteristics should we consider?
- Separate analysis for COVID-specific incentives?





### Thank you

### Heather Johnston

PhD Candidate & Research Analyst







### On behalf of: Emma Irvin, Rebecca Gewurtz, Emile Tompa, Dan Samosh, Kathy Padkapayeva, Maureen Haan

Emma Irvin: <u>eirvin@iwh.on.ca</u> Emile Tompa: <u>etompa@iwh.on.ca</u> Rebecca Gewurtz: <u>gewurtz@mcmaster.ca</u>



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www.specialolympics.ca > sites > default > files > SOBC\_VolunteerCo... ▼ PDF

### Volunteer Coordinator's Manual - Special Olympics Canada

Programs are for individuals who have an intellectual **disability** ... These **job** descriptions are a key resource for the Volunteer Coordinator, and are also a ... **Program** Coordinator for Coaching Positions and **Program** Volunteers as well as.

www.specialolympics.ca > SOBC\_SOInclusiveIntroduction\_Aug2011 V PDF

### SO Inclusive: A Special Olympics Inclusive School Program

What is SO Inclusive? The goal of the SO Inclusive Program is to assist schools in creating Inclusive learning ... Leadership (PE Leadership, Health/Career) b.

www.specialolympics.ca > british-columbia > news > champions-inclu... •

### Champions for Inclusive Health leading the charge for critical ...

In addition to the provincial **work**, Champions for **Inclusive** Health regional meetings have been hosted in Kamloops, Kelowna, Prince George, and Victoria in ...

www.specialolympics.ca > calgary-letr > about-us > frequently-asked-... \*

### Frequently Asked Questions | Special Olympics Canada

... but a year round sport program that offers training and competitive opportunities for athletes with an intellectual disability. Special Olympics Calgary is in the ... Missing: (Work | Must include: (Work

www.specialolympics.ca > sites > default > files > SOBC\_ProgramCoo... ▼ PDF

Program Coordinator's Manual - Special Olympics Canada

Hayden sought ways to develop a national sports program designed specifically for people with

